



SERVICE BULLETIN

To: All Dealers and Customers
Bulletin Number: B170019A-14
Date: 9-Aug-2017
Brands: PoulanPro
Product: Snow Throwers
Dates Produced: 1-Jun-2014 to 30-Sep-2016
Affected Market(s): North America and EU

<input type="checkbox"/>	Action Required:	<input type="checkbox"/> Sold	<input type="checkbox"/> Not Sold
<input checked="" type="checkbox"/>	Only If Encountered		
<input type="checkbox"/>	Information Only		

If you have questions, contact us.
 Husqvarna Dealers call 1-800-448-7543
 All other customers call 1-800-487-5951

Background:

Heated handles emitting a low level of heat, causing potential of inability to feel hand-warming feature during use.

Service Bulletin Description:

- For affected units sold to a consumer, service is required only if issue is encountered.
- For affected units in your inventory not sold to a consumer: None required. You may choose to upgrade inventory pre-sale, but only under warranty code "04 – requested by factory".
- Service includes replacing the heated handle grips, both LH and RH sides.
- Normal warranty applies.

Warranty Reporting:

Service must be performed through Husqvarna’s warranty process using only this information:

- Component code: **714 – Heated handle**
- Defect code: **92 – Part exchange on request by Husqvarna**
- Warranty type (sold units): **1 – warranty**
- Warranty type (inventory not sold): **04 – requested by factory**
- Time Units: **4 units (24 minutes)**

Parts/Tools Required:

- Order qty 2 of part number **590493601**, heated handle grip (LH and RH)

Affected Serial Number Range:

060114MXXXXX to 093016MXXXXX

Models Affected:

Poulan Pro	
Model Name	Model Number(s)
PR240	961920067
PR241	961920092
PR242	961940013
PR270	961920090
PR270A	961920096
PR271	961920091
PR271A	961920097