

## SERVICE BULLETIN

<input type="checkbox"/>	Action Required
<input checked="" type="checkbox"/>	Only If Encountered
<input type="checkbox"/>	Information Only

**To:** All Dealers and Customers  
**Bulletin Number:** B170014A-14  
**Date:** 20-April-2017  
**Brands:** Poulan Pro  
**Product:** Tillers  
**Dates Produced:** 1-Nov-2016 to 15-Mar-2017  
**Affected Market(s):** North America, Europe, Australia

### Description/Background:

Handle bracket and welded nut could be out of alignment, causing inability to assemble the tiller handle to the unit.

### Action Required:

- Service is required only if the issue is encountered during set-up of the unit.
- Service includes tapping the welded nut/handle bracket area.
- Normal warranty applies.

### Warranty Reporting:

Must perform service through Husqvarna's warranty process using only this information:

- Component code: **811 – Handles**
- Defect code: **30 – Incorrectly assembled**
- Warranty type: **1 – warranty**
- Time Units: **3 units (18 minutes)**

### Parts/Tools Required:

- 3/8-16 UNC tapered hand tap is required.
- No parts are required for this service and will not be approved on the warranty claim.

### Affected Serial Number Range:

110116MXXXXX to 031517MXXXXX

### Models Affected:

Brand	Model	Model Name
Poulan Pro	960920037	PPCRT17
Poulan Pro	960920038	PPCRT14

### If you have questions, contact us.

Husqvarna Dealers call 1-800-448-7543  
 All other customers call 1-800-487-5951